



# ORION APPOINTMENT

RECEPTION ON APPOINTMENT



**Orion Appointment is a SaaS solution for appointments management, intuitive, open and multisite.**

Your customers access your availability from your website 24/7. Your calendar automatically syncs,

and your clients receive a reminder message to avoid forgetting their appointments.

You welcome all your customers, without waiting, your resources are fine-tuned, and you can plan your activity.

**LESS  
WAITING TIME**

**PLANNED  
RECEPTION**

**CUSTOMER  
SERVICE**

**STAFF  
OPTIMIZATION**

# ORION APPOINTMENT

## RECEPTION ON APPOINTMENT



### ↑ FEATURES

- Management of all types of appointments (by department, salesperson / agent, position ...)
- Confirmation and / or reminder of appointments by e-mail or SMS
- Attendance and reception statistics: number of confirmed appointments, slots filling rate, average processing time
- Multi-devices: Detection and adaptation to the format (Smartphone, Tablet, Computer)
- Reception / Identification of appointments on touch screen with phone number
- Processing of spontaneous visitors
- Call of the visitors on video

### ↑ BENEFITS

- **Monitored reception: planned visitor flow, authorized appointment slots**
- **Limitation of no-shows with email / SMS reminder**
- **Satisfied customers, no on-site waiting**
- **Organized and personalized professional reception**
- **Easy integration with your tools**
- **Powerful tool** (manages the 1000 branches of the French Social Agency with 100,000 appointments / month)
- **High availability SaaS** (data in France, SLA 99%)

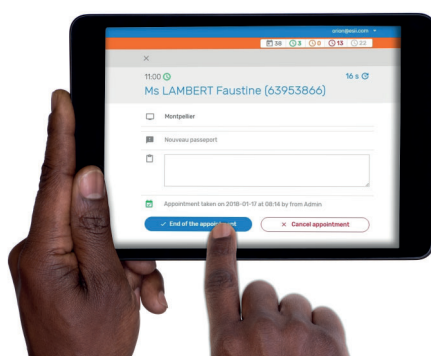
### ↑ USE CASES



#### You offer online appointments making 24/7

For each appointment booked, your calendar is automatically updated.

You completely personalize your application (color, logos, SMS / Email messages ...)



#### You receive your appointments in the best conditions

Your advisors have all the necessary information to prepare and welcome customers with appointments in a personalized way.

They can constantly view the appointments on hold and those remaining for the day.



#### You have indicators to monitor your business

Attendance and reception statistics: number of confirmed appointments, slots filling rate, average processing time.

Further information: [www.esii.com](http://www.esii.com) / [info@esii.com](mailto:info@esii.com)



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