



QUALII™

RESULTS OF YOUR SURVEYS IN REAL-TIME

QUALII Metrics, QUALII Metrics+, QUALII Xpress :
Take a big step towards your customers satisfaction!

QUALII™ is a **software, easily and quickly configurable** to meet all your survey needs: it allows to collect, measure, analyze the perception of your customers and visitors.

QUALII™ comes in 3 versions:

Metrics assesses customer satisfaction during the interview on a tablet. Correlation with waiting, interview data.

Metrics+ allows you to survey your customers, when they are not with a sales person or a consultant, in all discretion and confidentiality. This solution is correlated with waiting, interview data.

Xpress collects the opinion of your customers, during the waiting or at the exit in a simple and fast way on a kiosk. This solution is not correlated with waiting or interview data.

**AUDIO
QUESTIONNAIRE**

**MULTILINGUAL
QUESTIONNAIRE**

**CUSTOMIZABLE
REPORTS**

**CHECK
THE RESULTS
IN REAL TIME**

QUALII™

RESULTS OF YOUR SURVEYS IN REAL TIME



➤ FEATURES

- Multilingual management
- Reports and data analysis
- Customizable design and scenarios (background image, buttons, text)
- Responsive: automatic adaptation according to the size of the screen (PC, Tablet, SmartPhone)
- Raw data export
- Surveys related to a consultant, a service, a site, a product ...
- SaaS mode, hosted or local
- Various survey types: closed questions, NPS and with various response modes: scoring, multiple choice, single choice

➤ BENEFITS

- Adapts to your operating mode (self-service, counter, email)
- Analyzes available immediately and easy to export
- Powerful tool to pilot the activity (performance indicators)
- Allows you to position yourself / compare yourself to the standards
- Improved customer experience

➤ USE CASES

1 QUALII Metrics



During the interview

For a maximum response rate

2 QUALII Metrics+



Confidentially

For a higher rate of sincerity

3 QUALII Xpress




Self-service

For all kind of feedbacks

Further information: www.esii.com / info@esii.com



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