



SMARTWAIT™

MOBILE RECEPTION SOLUTION
FOR SMARTPHONE



SmartWait™ is an easy to use application that offers an innovative **alternative to conventional queue.**

Save time for your customers with a virtual queue and greet them when they want.

With this innovative solution, you can also suggest to your visitors to make an appointment directly from your application.

SmartWait™ is also available as a web service to interface with your own mobile application.

VIRTUAL
WAITING LINE

REMOTE
INFORMATION
ON THE WAITING
CONDITIONS IN
REAL TIME

INCREASED
CUSTOMER
SATISFACTION

FREEDOM FOR
YOUR CUSTOMERS

SMARTWAIT™

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FEATURES

- Geolocation
- Waiting conditions in real time
- Access to the appointment time slots
- Available in web service, dedicated to your brand and directly on your mobile application

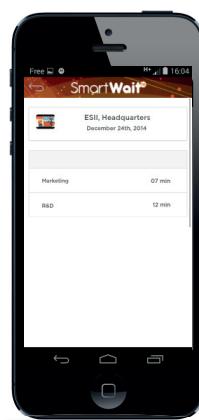
BENEFITS

- Location of the nearest site to the customer
- Flexibility: the call time can be shifted
- Appointment making
- Virtual waiting ticket
- Customer loyalty driven by a unique quality service
- Modern image, professional and differentiating

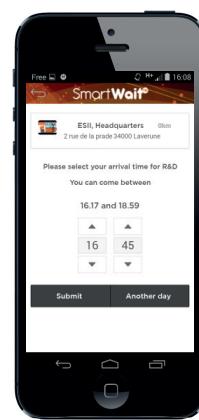
EXAMPLES OF USE



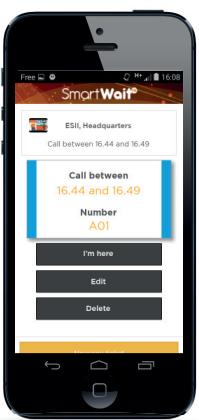
1 Location of your store (by search or geolocation)



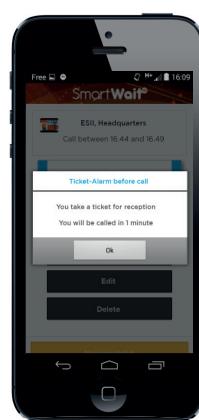
2 Display of waiting conditions in real time and by service



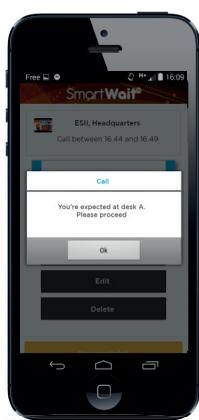
3 Selection of arrival time by service and according to opening hours



4 Confirmation of ticket allocation. It can be deleted or arrival time postponed



5 Alert before call



6 Call alert with information of calling workstation

Appointment booking



1 Selecting the date of appointment for the selected service



2 Selecting the time of appointment for the selected service



3 Appointment confirmation

Further information: www.esii.com / info@esii.com



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